User Guide

How to access QuickSpecs online in the HP Marketing Document Library

Table of contents

1. Version history

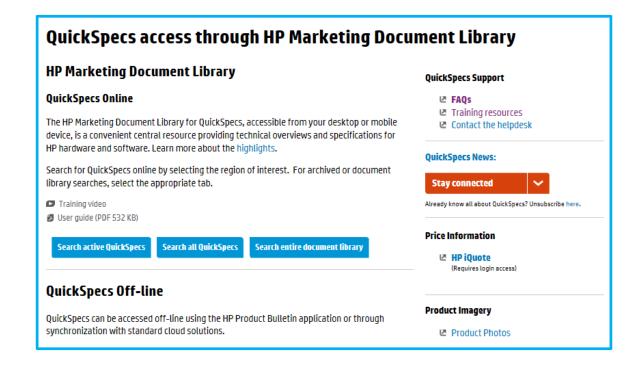|	
Version 1	May, 2015
Version 2	April, 2015
Version 3	April, 2015

Access to QuickSpecs
hp.com/go/qs

Version 3

Online access to QuickSpecs

2. QuickSpecs access through HP Marketing Document Library

For accessing the HP Marketing Document Library, go to www.hp.com/go/qs
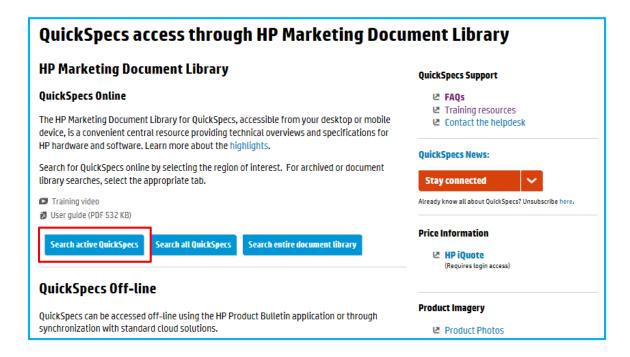

QuickSpecs access through HP Marketing Document Library

HP Marketing Document Library

QuickSpecs Online

The HP Marketing Document Library for QuickSpecs, accessible from your desktop or mobile device, is a convenient central resource providing technical overviews and specifications for HP hardware and software. Learn more about the highlights.

Search for QuickSpecs online by selecting the region of interest. For archived or document library searches, select the appropriate tab.

▶ Training video
🗎 User guide (PDF 532 KB)

[Search active QuickSpecs] [Search all QuickSpecs] [Search entire document library]

QuickSpecs Off-line

QuickSpecs can be accessed off-line using the HP Product Bulletin application or through synchronization with standard cloud solutions.

QuickSpecs Support

↗ FAQs
↗ Training resources
↗ Contact the helpdesk

QuickSpecs News:

[Stay connected ▾]

Already know all about QuickSpecs? Unsubscribe here.

Price Information

↗ HP iQuote
(Requires login access)

Product Imagery
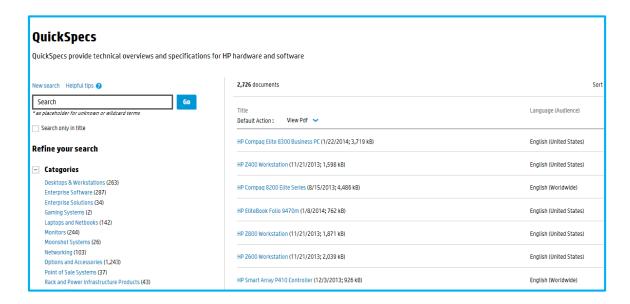
↗ Product Photos

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3. Searching QuickSpecs on the HP Marketing Document Library

For searching documents on the HP Marketing Document Library, as a first step, click on *Search Active QuickSpecs.*
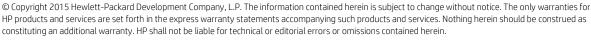

You will see that there are more than 2,700 QuickSpecs documents available.

As a next step, you can use the faceted search navigation like

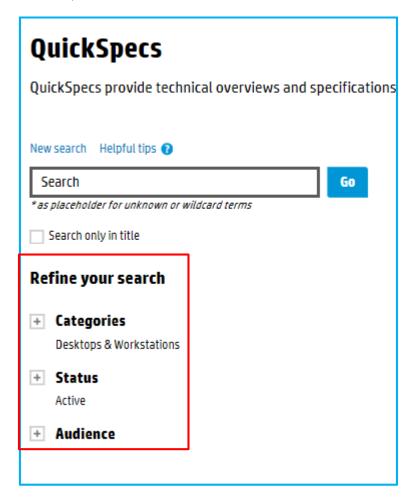- Full text search

    and/or

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- Title search.

And, you can search

a) Per category/product

b) Per status

c) Per audience

QuickSpecs

QuickSpecs provide technical overviews and specifications

New search   Helpful tips ❓

| Search | **Go** |

*as placeholder for unknown or wildcard terms

☐ Search only in title

Refine your search

⊞ **Categories**
   Desktops & Workstations

⊞ **Status**
   Active

⊞ **Audience**

For viewing your search results, you can set one of the following sorting filters:

- Most popular

- Title

- Revision Date

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hp.com/go/qs

a) Per category/product

For doing a search by 'Product', please use the *Categories* filter.

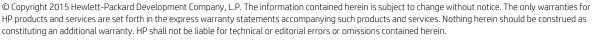Enter for example *dl380p* and you will get relevant results –

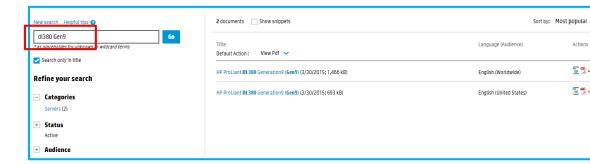If you want to reset your search, click on *New Search.*

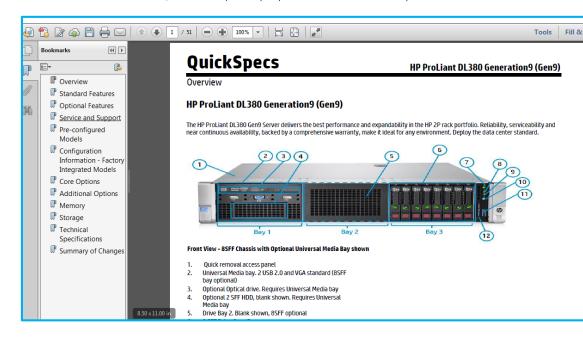If you enter *dl380 Gen9* and do a *Search only in title*, you will receive about 2 documents only.

Access to QuickSpecs
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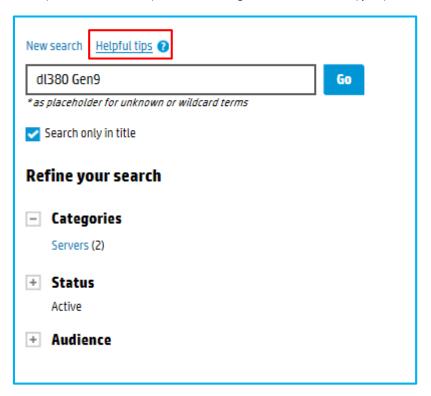Click on one of the documents, and it will open in .pdf per default. You can also open a document in .html.

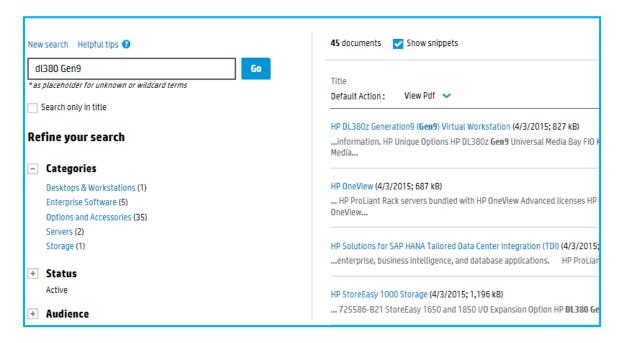## Access to QuickSpecs
hp.com/go/qs

More tips and tricks on most powerful searching can be found in the *Helpful tips* link.

4. "Show snippets" feature

When you do a full text search, you will receive a button *Show snippets.*

Access to QuickSpecs
hp.com/go/qs

This will help you to find the most relevant information.

5. Resources, contacts, or additional links

Visit the QuickSpecs site online at: www.hp.com/go/qs

From www.hp.com/go/qs, access product images, product prices and the Quick Quote Tool.

6. Support

In case you need support, please log a ticket in Service Central:

1. Log in to Service Central

      HP employee access to Service Central

      HP partner access to Service Central

2. Select the appropriate service option for your request.

3. Click *Submit a case* at the bottom of the page.

4. Complete the required information, attach and upload additional information if required.

5. *Submit* your request.

In order to review/edit your ticket – take the following steps:

1. Log in to Service Central

      HP employee access to Service Central

      HP partner access to Service Central

2. Select *My Page* from the top menu bar.

3. Your ticket(s) will be listed at the bottom of the page.

3. Click on the request ID to review your ticket, or

4. To modify your ticket or respond to a helpdesk query, click *edit* and insert your comments into the *Addtl Information/Comments* field.

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